

*providing a quality service
at unbeatable prices*



Welcome

to the sixth edition of the Convey Law newsletter. Thank you all for your feedback on previous editions of our newsletter. Good luck to you all in finding 'Colin the Convey Law Pig' and winning a bottle of champagne.

In this Newsletter we are delighted to announce the appointment of our new Legal Director, Gareth Richards, who has moved through the ranks at Convey Law to take up a supervisory Directoral Conveyancing role.

The Rugby World Cup has not gone unnoticed at Convey Law and the advent of the new rugby season has allowed us to work with valued introducers, Haart Estate Agents of Monmouth, in the sponsorship of a local sporting charity.

This edition contains a middle page introduction to our conveyancing teams with photographs and all relevant contact details. If you've ever wondered what we all look like, now's your chance to find out.

Our Summer and Autumn Three Prize Competition comes to an end on the 30th November 2011, so you've still got a chance to win one of our fantastic prizes.

We are also introducing a NEW Christmas Present Offer, instruct us between the 1st December and the 21st December and we'll send you a bottle of Champagne and a Box of Chocolates. Full details are on page 6.

We review our fundraising exploits for Ty Hafan and the other local charities that we have supported over the last few months.

Sadly, we say Goodbye to Maria Feehan our Graphic Designer and Marketing Manager and we wish her all the very best for the future.

Lloyd Davies
Managing Director Convey Law

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REVOLUTIONARY CONVEYANCING

Introducing Gareth Richards Convey Law's New Legal Director



We are delighted to confirm the appointment of Gareth Richards as a Legal Director of Convey Law.

Gareth has moved through the ranks at Convey Law over the course of the last 9 years. Working initially as a Conveyancing Assistant, Gareth took up a full time Conveyancing role, qualified as a Licensed Conveyancer, and became one of our most consistent and best performing Conveyancers.

Gareth will be an asset to our Directoral Team at Convey Law. Gareth's role as a Conveyancing Supervisor within our environment involves the capacity management, training and auditing of the live Conveyancing Teams. Gareth's experience and ability as a Conveyancer make him ideally suited to his new role.

"I would like to say that you were excellent throughout and that your pleasant phone manner, swift response to emails and excellent communication made this as relaxed and stress free as this process could be. Thank you".

Mr Canavan

"I have been extremely impressed by the quality and speed of service and would recommend Convey Law to anyone who is remortgaging".

Mr Rosser

"Wow, that's fantastically quick. Thank you, I really appreciate all the hard work Convey Law have put in. I can't tell you how sincere the above 'thanks' are".

Mr King

Ask Gareth?

How can I ensure that my property transaction completes before Christmas?

Communication is the key. We need to inform everyone of your intention to complete and we will need to work together to ensure that your timelines are met.

In relation to purchase transactions the one deciding factor that inevitably slows up property transactions is the receipt of mortgage funding. You need to concentrate your efforts on obtaining your offer of mortgage as soon as possible.

The last working day for most Conveyancers will be Friday 23rd December. The vast majority of Conveyancers will not then open their doors again until Tuesday 3rd January 2012.

Gareth Richards
Legal Director at Convey Law

You could WIN a FREE bottle of champagne!

Somewhere in this newsletter we've hidden a small silver piggy bank pig called 'Colin' (just like the one below).

Spot the wee little piggy and you could WIN a FREE bottle of champagne, delivered to your doorstep. The first correct email entry to arrive is the winner. The race is now on - have a good look through and get Colin spotting. Good Luck.

Email your guess to rhosier@conveylaw.com

Congratulations to Kayleigh Maggs who WON the bottle of champagne last issue after spotting 'Colin'.

Colin was on the back page of the newsletter, in the photo of the two ladies in the pink and purple afro's, on the lady in purple's top near her left hand shoulder.



Oggy, Oggy, Oggy Wales!

Wales' fairytale World Cup campaign crashed around their ears in a Semi-Final that will always be remembered for one decision by referee Alain Rolland.

Sam Warburton being sent off by the French/Irishman for a spear tackle on Vincent Clerke after only 18 minutes effectively ended Wales' chances of winning the World Cup. It is such a shame that one poor refereeing decision fundamentally affected the outcome of Wales' World Cup campaign.



'The Tackle' that had the whole nation debating and made headlines across the world.

Convey Law Staff raise funds to support the Coal Miners Appeal.

Friday the 21st October saw the employees at Convey Law dress down and wear red in a patriotic display of national pride prior to Wales' Semi-Final play off against France in the Rugby World Cup.



Lloyd Davies (first left) pictured with Carol Perfect (you can't miss her in her matching red lingerie) and just some of the staff who wore red to work to support the Welsh Team and raise funds for The Coal Miners Appeal.

We also used the opportunity to raise money for the Gleeson Colliery Miners Families.

As you can see, one particular outfit caught the eye. Office Joker, Carol Perfect, who being English did not own the popular choice of a Welsh jersey, decided to parade the only items of red clothing that she possessed - matching lingerie - to the amusement of all involved.

Everyone at Convey Law jumped at the opportunity to show their support for the Welsh Rugby Team, but more importantly to help to raise funds for the families who have been affected by the terrible coal mining tragedy at Gleeson Colliery.

Well done to everyone who took part and helped raise £113.50 for the Gleeson Colliery Miners Fund.

Working with our Introducers for the benefit of local Charities.

We are delighted to have been able to work with Haarts Estate Agents of Monmouth in supporting local sporting charity, Monmouth Young Rugby.



Monmouth Young Rugby 2011

haart
Estate Agents



Harriet Dyer - Branch Manager Monmouth Haart pictured at the Monmouth Rugby Festival



Haarts Estate Agents in Monmouth sponsored the Monmouth Young Rugby Festival on the 9th October 2011. The Festival was attended by some 800 young rugby players from all over Gwent. Age groups from under 7s through to under 16s took part in the day. The event was supported by in excess of 3000 spectators.

Thank you once again to Harriet and the team at Haarts of Monmouth for their fantastic support.

Introducing the Convey Law Conveyancing Team



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REVOLUTIONARY CONVEYANCING

Rob's World - the latest from Conveys' Sales Account Manager



Rob Hosier

Sales Account Manager

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Recently I have been on the road meeting our existing Estate Agent Introducers and welcoming new ones. The more time I spend with Agents, the more I realise that each Agency is completely different. All have contrasting management styles and unique personalities but there is one common feature that I see from all good Estate Agents and that is a desire to provide a high quality service.

That is why recommending a Conveyancer to clients can be hugely rewarding or extremely damaging. We understand that our service effects the reputation of our introducers of business, as well as our own. This is why we place such emphasis on ensuring that our clients receive a great service; from proactively contacting each client to see if they require assistance in completing their Welcome Pack, to reporting to clients in plain English – we always strive to exceed expectations. Going the extra mile does pay off – in August 91% of our clients gave us 10/10 for service!!

Over the next two months we will be doing everything possible to ensure that we see out 2011 with maximum completion numbers, record low timelines and great customer service results.

Our three prize winners from our Summer and Autumn Competition will be announced at the start of December – competition is still neck and neck, so any last push could be prize winning!

Additionally, we will be sending a bottle of Champagne and a box of chocolates to all of you who refer a new instruction through to us throughout the month of December (further details below).

Thank you all for your continued support this year. I wish you all a wonderful Christmas and I very much look forward to working with you in the New Year.

It's NOT to LATE to
ENTER our **Summer
Autumn Competition**

3 fabulous
prize
COMPETITION

1st
prize

HOTEL STAY

WIN a relaxing, luxury
night away for two.



2nd
prize

ADVENTURE DAY

WIN an Adventure
Day for two.



3rd
prize

SPA DAY

WIN a Spa & Zen
Day for two.



The **WINNERS** will be the introducers with the
highest proportional increase of live instructions
from the **11th July to the 30th November 2011.**

If you require any assistance in selling our legal products
please contact **Rob Hosier** on **01633 261212**
or your allocated Convey Law Conveyancer.

Would you like a Christmas Present from Convey Law?

Instruct a single case to **Convey Law**
in December and we will send you a
FREE Bottle of Champagne and
a **Box of Chocolates***.

*Our Christmas Gift Offer is limited to one gift
per Branch/Introducer not per Instruction. The
offer is at the sole discretion of Convey Law.
The Instruction has to be received between the
1st December and the 21st December 2011.
Further Terms and Conditions apply and are
available upon request.





Fundraising at Convey Law

Our staff and our clients at Convey Law are set to exceed our expectations this year in raising funds for Ty Hafan. Ty Hafan provides hospice care and support for terminally ill children and their families and we are determined to maximise our contribution to this incredibly worthwhile charity.



Our target for 2011 is to raise in excess of £30,000 for Ty Hafan. So far this year we have raised £29,648.81.

We anticipate that we will meet our target prior to the end of this year.

Ty Hafan will be holding a Bollywood Banquet on Wednesday 9th November 2011 at the Coal Exchange in Cardiff. We will be supporting this event. In the event that you are interested in obtaining tickets please do not hesitate to contact us in this respect.

Rob Hosier raises **£648.00** for the **Valindre Cancer Centre** after completing a **45 Mile Trek** from Brecon to Cardiff.

On the 22nd and 23rd October Rob Hosier, our Sales Account Manager, and his friends took part in a charity walk from Pen Y Fan in Brecon to Cardiff Bay, covering a total of 45 miles. Rob and his friends undertook this mammoth walk in memory of their friend, Sarah Morgan, who recently lost her battle against cancer aged just 35.

Through the tremendous support of the staff at Convey Law, and Rob's power of persuasion in getting introducers to sponsor his efforts, he raised a fantastic £648.00 for the Velindre Cancer Care Centre.



Rob (Third from the right) and his fellow walkers pictured at Cardiff Bay at the end of their 45 mile trek.

"Quite simply, without everyone's generosity I would not have finished the walk. To all those who sponsored me, thank you very, very much. It was huge driving force for me, knowing that I had such support from all of my colleagues. You have all made a difference for such a worthwhile cause. Thank you." Rob.

A Tribute to Maria Feehan

We are sorry to announce that our Graphic Designer and Marketing Manager, Maria Feehan, will be leaving Convey Law at the end of October 2011.

Maria has worked tirelessly to develop our corporate brand and identity and has run the Marketing Department at Convey Law highly effectively over the course of the last 4 years.

Maria leaves to set up her own marketing and design business Thirty4 Design. In the event that you would like to utilise Maria's design and marketing services please contact Maria at thirty4design@gmail.com

"Thank you Maria for your hard work and dedication. We wish you every success for the future." Lloyd Davies





Convey Law's Spooky Halloween Party.
 Everyone had a fantastically scary time at our Halloween Party, whilst also raising money for our **Tj Hafan Appeal**.



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